

# Questions we face when dealing with adult business English trainees

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### What do our clients expect from us?

### What roles do we perform?

Consultant

Course designer

Needs analyst

Collaborator

Researcher

**Evaluator** 

## What skills do we need to have? What do we need to know?

Understanding of business people's expectations and learning strategies

problem-solving

teamwork

communication skills

Knowledge about the business world

Certain knowledge about their specific fields

time and task management

Some knowledge of management theories and practice

IT skills

An understanding of personal and interpersonal interactions in cross-cultural settings

creativity













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COMMUNITY

**NEWSLETTER** 

**BLOG** 

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**ABOUT US** 

CONT



#### Welcome to BESIC

BESIG, the Business English Special Interest Group of IATEFL, is a truly professional body representing the interand serving the needs of the international business Englis teaching community.











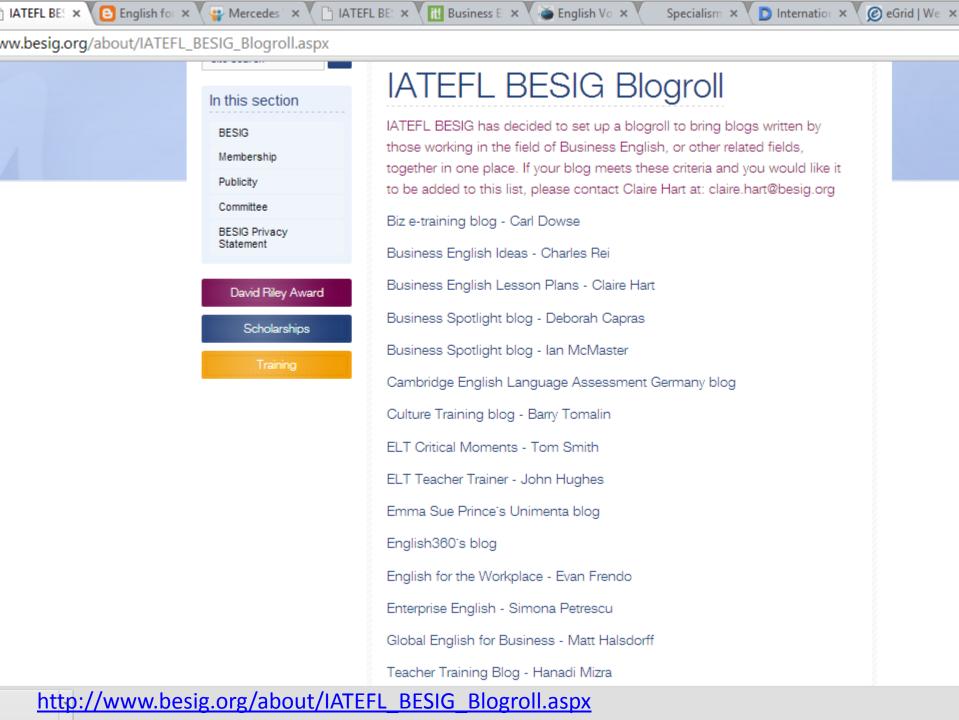


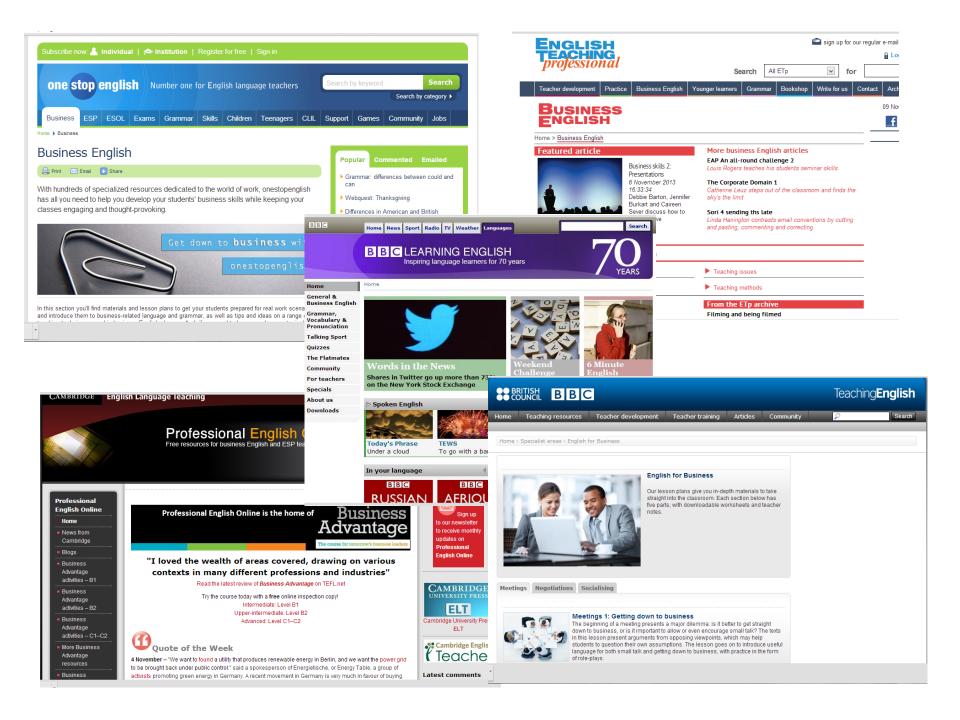




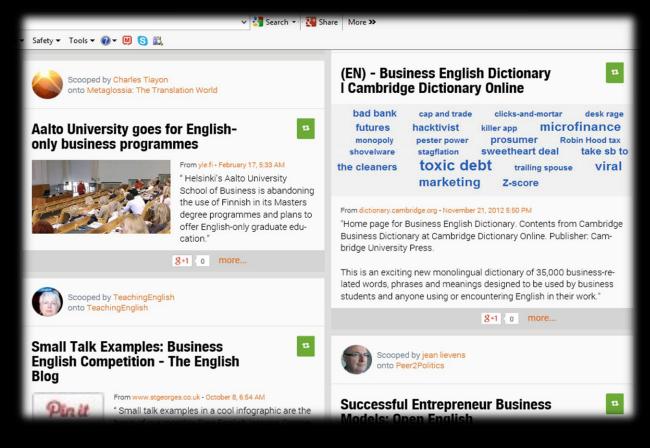












TECHNOLOGY





### **Any questions?**

### Thank you very much!!!

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