# The power of persuasion: influencing others



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### Let's hear from you:

1. Are you good at persuading other people to do something?

2. When was the last time someone persuaded you to do something?

3. What kind of jobs require people to have good persuasive techniques?

4. Think of some of your current course participants: what do they have to persuade other people to do?

#### My learners:

give payrise authorise medication buy truck tailights accept proposals take 2-year posting abroad make product improvements change performace evaluation gain time when solving problems get more responsibility vacate meeting roomsreduce price+of services/products get less responsibilityimprove attendance at work use PC correctly send info by email change systems set up customer visit

### Commitment





### Reciprocation





## Liking





## Scarcity





### Authority





# 'Director of first impressions'

## Social proof



True Detective - Season 1 [DVD] [2014] <u>Woody Harrelson</u> (Actor), <u>Matthew McConaughey</u> (Actor) (56 customer reviews)

#### Tips for persuading others – true or false?

- 1. Have a clear standpoint
- 2. Clarify your rationale just before you conclude.
- 3. Provide supporting arguments and evidence
- 4. Give many different examples of why your opinion is valid.
- 5. Contrast other parties' opinions with your own.
- 6. Always agree with other people's opinions.

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Language input:

**Express your opinion** 

Sequence examples

Provide supporting arguments Acknowledge other views Show contrast

Reformulate

Summarize

## Language input:

Express your opinion - strongly that	I believe
Sequence examples - is more, finally	firstly, what
Provide supporting - but also arguments	not only
Acknowledge other - that views	l am aware
Show contrast -	however
Reformulate - convinced that	lam
Summarize – considered	All things

#### 'Next year's BESIG conference should be in Rio!!'



We all use persuasion and influencing strategies

- Our learners are all involved in persuasion
- Target simple language and structures

Help them achieve goals



#### Or: http://bit.ly/1s9m7PG

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